



Change Leadership

Module 4

Suitable for: Anyone leading or facilitating Operational Excellence, Process Improvement or Continuous Improvement activities in any sector or type of business. This includes Programme Leaders, Champions, Master Black Belts, Black Belts, Lean Change Agents, Project Managers etc. Whether you are an experienced change leader or relatively new to the role this course will certainly enhance your impact.

2 Day Course

Purpose: We all know that leading & facilitating change is the toughest part of the job. Whether you are delivering a change programme or leading projects this work-shop will give you the tools and techniques that really make a difference to become a better change leader.

On this training delegates will learn: • To communicate effectively to mobilise change • Align everyone behind a common purpose • Influence with integrity • Build rapport and trust with key stakeholders
AND INCREASE YOUR BUSINESS IMPACT!

Course Content

We take well proven change leadership concepts & tools and demonstrate how these can be applied in very practical ways to lead change. We don't just give you a standard change 'recipe' – you will learn how to adapt and be flexible with your approach and to recognise how your 'preferences' & natural style can be used most effectively to drive change forward.

- The Kotter Framework for Leading Change.
- Exploiting The 'Change Equation'.
- Developing a change vision & strategy.
- Mobilising the organisation.
- Building Trust.
- Engaging effectively with key stakeholders.

Course Style

- This informal workshop is designed & delivered by seasoned members of the Process Insight team with significant experience leading major change programmes.
- Very interactive, flexible and 'hands on'.
- Working on delegates real life problems.
- Drawing on experience and best practice from a wide range of industries and cultures.

Course Benefits

Specific 'takeaways' include:

- An awareness of your personal preferences (based on your Myers Briggs (MBTI) profile)
- An understanding of how this can be used to help you facilitate change more effectively & flexibly.
- Deeper awareness of tools you can apply in a change leader role.



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